

If you are Homeless or Fleeing Domestic Violence in Utica, Rome, or elsewhere in Oneida County

You can access housing and support services through the Mohawk Valley Housing and Homeless Coalition's Coordinated Entry System.

The Coordinated Entry Process has multiple access points and will put you on track to get the housing you or your family needs. All persons/families are eligible regardless of race, ethnicity, gender, sexual orientation, criminal history, or mental health, substance use, or other disability.

If you need general information about housing and housing programs call 2-1-1.

If you are living on the street, sleeping in your car, living in an abandoned building and need shelter immediately and it is during regular business hours (8:30AM to 4:30PM) go to the Oneida County Department of Social Services in **Utica at 800 Park Ave. Utica, NY 13501** or in **Rome at 228 West Dominick Street, Rome, NY 13440.**

Outside normal business hours, if you are street homeless and need shelter for the night: call 315-736-0141 and ask to speak to the Oneida County Duty Worker.

If you are fleeing domestic violence and do not have a safe place to go contact: YWCA of the Mohawk Valley DV Hotline: **315.797.7740**

If you are homeless and under age 18, call the RHY Hotline at 315-624-9930.

If you have served in the military and are homeless or at risk of homelessness call the CNY Veterans Outreach Center at 315-765-0975

If you are staying in a shelter or in a motel room and are homeless and have no way to find or obtain permanent housing ask the shelter provider to do a Coordinated Entry Assessment. If the shelter provider cannot do the Assessment, call 315-765-7028 to set up a time to have the assessment done.

If you are not in a shelter, but are still homeless and you cannot get to the Department of Social Services Office in Utica or Rome, call 315-765-7028 to have a Coordinated Entry Assessment done.